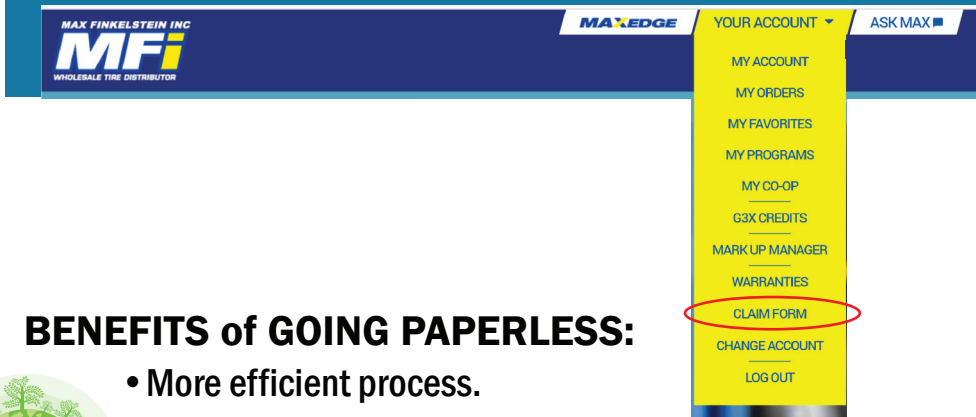


**STARTING NOVEMBER 1, 2020**  
**All Warranty Claims will be**  
**100% Electronically**  
**Processed**

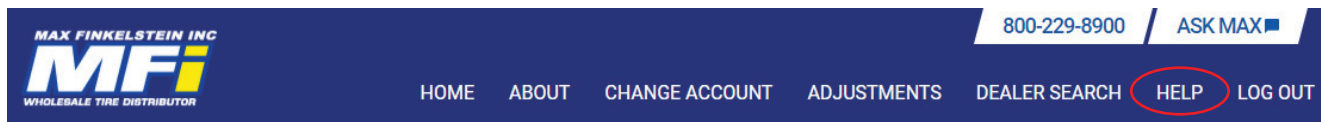


**BENEFITS of GOING PAPERLESS:**

- More efficient process.
- No more lost paperwork
- Warehouse is automatically informed when an adjustment is ready to be picked up
- Increased visibility to the progress of their claims.
- Ability to view all past claims and credits



There is a new section on the adjustments website labeled “Help” that has user guides and videos to walk you through the process. Also available is the Ask Max online chat.



Unless there is a pickup order generated by the online process, drivers will no longer be able to accept paper warranty adjustments after November 1.

Please call 800-229-8900 or email us at info@maxfinkelstein.com if you have any questions.